

# Anthony J. Byrne – Snap Badger Limited

22 St Leonards Avenue,  
Stafford, Staffordshire, ST17 4LT  
Mob: 07909 903958

Tel: 01785 602378

Email: [ant@snapbadger.co.uk](mailto:ant@snapbadger.co.uk)

**An experienced and motivated Lead Business Analyst with proven ability in the delivery of high profile projects within dynamic public sector organisations, who is seeking to expand his management experience. An accomplished facilitator who exhibits excellent communication skills. An enthusiastic advocate of Best Practice resulting in exceptional organisation outcomes achieved through persuasion and influence. Intuitive and insightful in the gathering and subsequent analysis of requirements. A straight forward and committed team leader contributor.**

## Key Skills & Achievements

Shaped the Electronic Social Care Record (ESCR) strategy for Birmingham City Council with successful delivery of structured data recording in CareFirst across the Adults & Communities Directorate, following on from well received proof of concept and pilot projects. Responsible for scoping, process and workflow design, system build, testing and implementation. Organised and facilitated User Workshops where requirements gathering elicitation techniques have been expertly used to extract current business process and detailed requirements from NHS user groups for inclusion in the development of strategic Connecting for Health (CfH) software applications. Challenged, shaped and clarified high level business requirements into a coherent format from a vast array of stakeholders for a high profile health improvement programme spanning Primary & Acute NHS Trusts and involving National Programme for Information Technology (NpIT). Successfully led the design and development of the National Renal Dataset, encouraged adherence to Data Standards resulting in the provision of improved patient care.

- Effectively initiated and managed specialist focus groups, liaising with stakeholders ranging from Government, Clinicians and Patient Advocates, resulting in programme goals being accomplished on time and within budgetary constraints.
- Achieved through innovative and analytical thinking, the design of clinical messages for a multi-billion pound NHS modernisation project within aggressive and exacting timescales.
- Developed detailed Output Based Specification (OBS) for the provision of a multi-million pound high volume data exchange and processing system which attracted tender responses of the desired functional and technical standard.
- Thoroughly appraised tender responses to complex OBS, shortlisted preferred suppliers and facilitated contract negotiations.
- Facilitated development of corporate infrastructure strategy, attained Best Practice to support IT and business policies, realising significant cost savings.

## Career Summary

### 2010 to Present (Rolling Contract) – Senior Business Analyst, Transformation Programme, Birmingham City Council

Delivering CareFirst 6 and Electronic Social Care Record expertise to align tactical projects with strategic transformational programme across Birmingham City Council. Assurance of work packages and business requirement specifications across multiple programme streams.

### 2009 to Present (Rolling Contract) – Senior Business Analyst, Adults & Communities, Change Management, Birmingham City Council

Responsible for delivering initial ESCR prototype following logical analysis deliverables consistent with business requirements. Developing solution option definitions and appraisals, supporting the initiation stage, informing the design deliverables through to implementation in a phased roll-out whilst managing significant business change. Leading the production of detailed process documentation, gaining approval from business representatives, building and testing using a Rapid Application Development (RAD) approach to form the basis of the Authority wide ESCR.

### 2008 to 2009 (3 mth Initial Contract + 6 mth + 3 mth Extensions) – Senior Business Analyst, NME Requirements, North Midlands & East Programme for IT, NHS Connecting for Health

Delivered domain expertise analysis on contractual deliverables to Release Manager ensuring that contractual obligations were met and providing risk analysis to inform additional contract negotiation.

- Developed detailed mobile working requirements for inclusion in phased release of TPP SystemOne by liaising with stakeholders.
- Provided an assurance role in the elicitation and management of requirements for Lorenzo Regional Care (LRC) releases 3 & 4, The Strategic Reporting Solution (SRS) releases 1, 2 & 3 and the Trust Integration Forum (TIF).
- Recommended functional requirements specifications for future software releases to Regional Head of Requirements.
- Conducted business process redesign utilising gap analysis techniques on current business processes and those required to realise the benefits defined in the requirements gathering process.
- Delivered detailed requirement specifications to suppliers for inclusion in strategic software developments.
- Considered interfaces and integration with other work streams and managing associated risks and issues.
- Provided analysis support for the Model Community and User Acceptance Testing (UAT) cycles for application developments.

### 2007 to 2008 – Senior Business Analyst, Capita Business Services, Service Birmingham, Birmingham City Council

Informed and realised first stage ESCR strategy, through delivery of 3 proof of concepts covering electronic assessments and integration of Lagan Frontline Customer Relationship Management (CRM), OLM CareFirst and ePEX Mental Health Systems. Designed, planned and delivered pilot projects to integrate CRM and Social Care System into a live environment enabling a single point of access for multiple services. Led analysis of existing business processes and workflow, their subsequent redesign and enablement through directing User Assurance Group involvement and managing business change.

### 2006 to 2007 (6 mth + 6 mth extension) – Senior Business Analyst, Salford Primary Care Trust/Salford Royal NHS Foundation Trust

Delivered a high level requirements paper to inform the planning of IM&T support for Salford's Health Improvement for Tomorrow (SHIFT) programme. Produced a conceptual options appraisal for implementation of NPfIT systems within the Salford health economy in collaboration with PCT & Acute Trusts, Strategic Health Authorities (SHA) & North West, West Midlands (NWM) system suppliers.

### **2005 to 2006 – Lead Business Analyst, NHS Health & Social Care Information Centre (NHSIC)**

Led and co-ordinated development of national datasets and related products within a PRINCE 2 environment, securing Information Standards Board (ISB) approval to support National Service Frameworks (NSF), information strategies and wider NHS information requirements. Led specific dataset areas, maintained a comprehensive understanding of all information needs and established, directed and informed stakeholder project boards and reference groups.

### **2004 to 2005 – Lead Business Analyst, NHS National Programme for IT (NPfIT)**

- Headed the scoping, identification and analysis of business requirements for the Non-Planned Self Care domain.
- Modelled clinical messages for Pathology, Diagnostic Imaging, A&E, Walk-In Centres, NHS Direct and Out Of Hours.
- Produced detailed and accurate supporting documentation to communicate technical and business requirements.

### **2002 to 2004 – Business Analyst, NHS Information Authority (NHSIA)**

- Achieved timely and effective decisions based on team working, requirements analysis, novel thinking and the appropriate use of information, which included the development of a detailed OBS.
- Identified key points for interaction with the stakeholders and communicated appropriately and with clarity. Solved challenges with high quality research skills and the best application of technology.
- Evaluated tenders, assessed associated risks and commissioned and ensured delivery of chosen solution.
- Identified and defined project scope and managed effectively to minimise unnecessary change.
- Reviewed and adjusted project progress in adherence to Office of Government Commerce (OGC) Gateway requirements.

### **2001 to 2002 – Best Practice IT Manager, Co-operative Retail**

- Maximised cost savings within the IT infrastructure through identified opportunities to implement best practice, fine tuning existing or introducing new business processes.
- Utilised extensive knowledge of Web application development market place to guide high level strategic decision making.
- Conducted an extensive review of installed desktop environments, highlighted issues and risks and appraised feasible alternatives to support long term IT strategy.
- Engaged multiple external vendors through authoring and issuing Requests for Information (RFI) and Invitations to Tender (ITT) to secure the most appropriate solutions. Subsequent successful management of 3<sup>rd</sup> Party relationships.

### **1999 to 2001 – Business Analyst & Product Manager, TW2.Com**

- Obtained business and functional requirements, communicated these skilfully with clients, developers, award winning designers, project managers and account managers through integrated definitional documents.
- Managed relationships with international software vendors, represented organisation and client interests and presented before national user groups.
- Applied appropriate technology to solve commercial, functional, design and technical challenges.
- Standardised formal modelling techniques, Unified Modelling Language (UML) and Structured Systems Analysis and Design Methodology (SSADM) were utilised.
- Prepared detailed plans for the adoption of business change.

### **1997 to 1999 – Web Development Manager**

- Pursued, won and developed long standing relationships with clients, distributors and suppliers. Managed the full project life cycle through design, development and implementation of web based solutions and effected the continued development and training of staff.

### **Training**

- ISEB Diploma in Business Analysis (4 modules)
- PRINCE 2 Foundation
- Systematised Nomenclature of Medicine Clinical Terms (SNOMED) Foundation
- Health Language 7 (HL7)
- Supplier Selection & Management

### **Education**

1996 – BA (Hons) Interactive Systems Design – Staffordshire University

1992 – BTEC National Diploma in Graphic Design – Stafford College of Further Education

1990 – GCSE English, Maths, Art & Design, Double Science, Geography, CDT Design & Realisation

### **Other Relevant Personal Responsibilities & Interests**

Serving as lay leader of local church organisation. Serving as Chair of Finance Committee on the Board of Governors of local Primary School. Cycling and participating in team sports such as football.